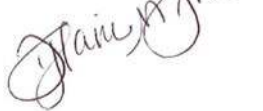




Consolidated Transportation Services Agency, a local public agency organized as a nonprofit.

MEMORANDUM

TO: BOARD OF DIRECTORS

FROM: TIFFANI M. FINK, CHIEF EXECUTIVE OFFICER 

RE: DISCUSSION ON TENTATIVE NEW NON-ADA SERVICE IN THE CITY OF FOLSOM EFFECTIVE JULY 1, 2019

DATE: MAY 20, 2019

Background:

Paratransit currently operates non-ADA Demand Responsive Service throughout most of Sacramento County. The non-ADA service does not have any parameters and can be set by each agency as it is not required by law. Historically, Paratransit has offered significantly broader service to the non-ADA passengers not only operating in portions of the County where there is not fixed route by also at times and on days when there is limited or no service provided.

CTSA services (including Non-ADA service) is funded through a combination of Transportation Development Act (TDA) funds and Measure A funds. In areas where TDA and Measure A funds are received, Paratransit operates travel training, Non-ADA service and provides funding to CTSA partner agencies. In areas where Paratransit only receives Measure A funds, service is limited to travel training and funding CTSA partner agencies.

Recently, the Cities of Folsom and Citrus Heights annexed into the RT boundary and have formally re-joined the CTSA boundary with the allocation of TDA Article 4.5 funds to Paratransit. Citrus Heights previously received Non-ADA service based on a historical practice but the City of Folsom has not. Now that both agencies are formally allocating TDA funds, staff is proposing to expand Non-ADA service to residents of the City of Folsom.

It is to note that the Folsom Dial-A-Ride service has different operating parameters than the ADA service and that eligibility for Non-ADA service will be limited to those passengers certified eligible to receive SacRT ADA service.

Hours of Operation for Folsom Non-ADA service:

Monday through Friday:	5:30 AM first pickup/10:30 PM last pickup**
Saturday and Sunday:	5:30 AM first pickup/10:30 PM last pickup**
Holidays other than New Year's Eve:	5:30 AM first pickup/ last pickup 2 hours after RT's last route but no later than 10:30 PM*
New Year's Eve:	5:30 AM first pickup/ 12:30 AM January 1 last pickup

** Any passenger requesting service after 10:30 may be offered a call back and contingent reservation. Should we be able to accommodate that passenger on a rideshare with an ADA ride after 10:30 we will call the passenger back and let them know their ride can be scheduled. Call backs would occur the night before and passengers will be able to schedule an earlier pickup time if their ride is not available.