




Consolidated Transportation Services Agency, a local public agency organized as a nonprofit.

MEMORANDUM

TO: BOARD OF DIRECTORS

FROM: TIFFANI M. FINK, CHIEF EXECUTIVE OFFICER 

RE: CONSIDERATION TO RECEIVE PUBLIC COMMENT ON THE NON-ADA LATE CANCEL/NO SHOW POLICY

DATE: May 20, 2019

At the November Paratransit Board of Directors Meeting, we brought you policies for the Non-ADA services. The Board approved all the policies presented with the exception of Late Cancel/No Show Policy. Paratransit is presenting a Late Cancel/No Show policy mirroring the policy the Mobility Advisory Council (MAC) has adopted for the ADA Riders governed by Sacramento Regional Transit set to take effect July 1, 2019.

RECOMMENDATION: Staff recommends that the Board of Directors formally open the 21 day Public Comment Period on the Non-ADA Late Cancel/No Show Policy and set a Public Hearing for consideration of adoption for June 17, 2019.