



**paratransit**  
creating independence through smart transit **inc.**

## **Paratransit, Inc. will continue to provide essential social services in accord with the Public Health Orders currently in effect.**

Many community members are coping with the ever-evolving realities associated with the COVID-19 (Coronavirus) crisis. We at Paratransit, Inc. wanted to take a moment to reassure the public and our customers that we are taking appropriate action to protect the health and safety of everyone who uses our system.

Since 2009, Paratransit has enforced enhanced cleaning protocols to help prevent the spread of communicable diseases. These first became our practice during the emergence of the H1-N1 virus and have remained in place ever since.

Paratransit Service Assistants sanitize the interior of our vehicles, including areas that are touched repeatedly such as seats, handrails, the steering wheel, and dashboard, every time they are fueled.

We maintain a supply of hand sanitizer on all of our vehicles and have provided additional educational materials for our staff. We shall continue to educate staff with the latest information and guidance as the situation changes.

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If you have any questions about our Coronavirus response, please contact us at our website, [paratransit.org/contact-us](https://paratransit.org/contact-us), or by calling **916-429-2009**.

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