

Version 25



Trapeze EAM™

Release Notes

Trade Secret | February 2026

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Technical Support

Trapeze provides several ways to connect with the Customer Care team. Please provide detailed information to the representative. If you are reporting an issue by e-mail, include any error messages, screen shots of your problem, and steps to replicate the issue.

Customer Care is available Monday through Friday, 8:00 a.m. to 8:00 p.m., Eastern Standard Time.

Toll-Free Telephone: 1-877-411-8727

E-mail: cc@trapezegroup.com

FTP Site: <https://ftp.trapezegroup.com/>

Web Site: <https://collaborate.trapezegroup.com>

The website provides access to Trapeze Collaborate which offers resources to implement and operate the software, search knowledge, participate in communities, log/track service requests, sign-up for release alerts, view product health recommendations, and download updates or documentation. For secure access to Collaborate, contact Customer Care through the website or by calling the number above.

Product Compatibility

Refer to the latest [Product Compatibility](#) information on Trapeze Collaborate for requirements including operating system information, databases, Crystal reports, network protocol, HTTP servers and browsers that are supported.

Release Notes

Version 25.x

February 2026

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1. Overview

This document includes the modifications, enhancements, and corrections for the 24.x releases. The media downloaded with this version allows for an upgrade of an existing application or a new installation.

When release notes have associated documentation, the location of the documentation is included as a bullet point below the release note. The information may be found in either the PDF guides, where the guide's name is specified, or Help files, which are accessed by clicking the Help button in Enterprise Portal from the desired screen or navigating to the desired Help article using search within EAM Help.

Release Notes Spreadsheet

To access a sortable Excel spreadsheet of these release notes, refer to the *Release Notes Spreadsheet* which is located in the Docs > Administration folder in the release package.

Hot Sheet

Review the *Hot Sheet* which is located in the Docs > Administration folder in the release package for critical changes that may impact your workflows.

System Requirements & Product Compatibility

Refer to the *System Requirements and Compatibility* Guide which is located in the Docs > Administration folder in the release package for the latest requirements and compatibility.

Installation & Upgrade

Refer to the *Administrator Guide* or *EAM Upgrade Guides* which is located in the Docs > Administration folder in the release package for instructions on installing, upgrading, and configuring this software.

Customer Care

Customer Care is available Monday through Friday, 8:00 a.m. to 8:00 p.m., Eastern Standard Time. Please reach out if you have any questions or concerns regarding this release.

- Toll-Free Telephone: 1-877-411-8727
- E-mail: cc@trapezgroup.com
- Web Site: <https://collaborate.trapezgroup.com>

Discussions, webinars, and documentation for this release can also be found on the Trapeze Collaborate website in the [Enterprise Asset Management Community](#). Please contact customer care to join the community.

2. Enhancements and Corrections

The following tables list the changes and corrections for the 24.x release.

Administration and General Application

Version	Type	EAM ID	Description
25.3.0	ENH	EAM-28642	DateTime controls will only show 12/24 hours based on the settings of the device used to access Web Modules. Time is no longer a stand-alone field and is now embedded in the DateTime field.
25.3.0	ENH	EAM-29565	Added a banner at the top of the page to notify users in admin groups when the AG Grid license key is missing.
25.3.0	ENH	EAM-31279	API and the Configurator were updated to support empty "Application Secret Key" which is necessary in order to support Entra ID SSO on Mobile.
25.3.0	CORR	EAM-29928	Added "Use UI Legacy" checkbox on the Module Type Definition screen. Removed Module Definitions that did not contain "Use UI Legacy" option.
25.3.0	CORR	EAM-30972	Corrected an issue with logging in to EAM where users could end up with a partial session state from another user.
25.2.0	ENH	EAM-26744	Added support for UNC paths in screens displaying asset images. Also added support to UNC path on the Service Request files.
25.2.0	ENH	EAM-27806	The look and feel of EAM's log in page has been refreshed.
25.2.0	ENH	EAM-28627	AG Grid license key field has been added to the Web Control Customizations section of the Portal-wide Options in the Admin Center.
25.2.0	ENH	EAM-28862	Added a feature that creates thumbnail versions of uploaded pictures. This significantly reduces image file sizes.
25.2.0	ENH	EAM-29082	The "Force HTTPS" setting in the Data Services - Swagger section in the Configurator has been removed.
25.2.0	CORR	EAM-28401	Dropdown list controls across the EAM Web pages have been improved to allow for setting highlighted or required flags like many other control types in EAM. These controls will appear as textboxes when using Admin Mode on the Enterprise Portal screens to configure UI Information.
25.1.0	ENH	EAM-28131	The Job Scheduler will now base whether TLS is required on the new "Enable TLS" field. When disabled, EAM will not attempt to secure the connection to the SMTP server using TLS. When enabled, EAM will require that the specified SMTP server have the TLS capability enabled and proper TLS certificates installed.

Version	Type	EAM ID	Description
25.1.0	ENH	EAM-28273	Support for the {X-Forwarded-Proto} http header has been added to EAM. When this http header is passed through to one of EAM's web applications, that application will operate as if it received a HTTPS request and returned hyperlinks / redirects will be formatted using HTTPS. This should be used when running EAM behind a service that performs TLS offloading.
25.0	ENH	EAM-25902	Added support to upload HEIC and HEIF files (usually used by Apple devices). Files will automatically be converted to JPEG as currently no browser supports those formats.
25.0	ENH	EAM-28128	A setting has been added to the Web Modules and MAXQueue Configurators to allow unsecure connections to the SMTP server. The "Enable TLS" setting is found on the Options tab of Web Modules Configurator. If disabled, EAM will not attempt to secure the connection to the SMTP server using TLS. If enabled, EAM will require that the specified SMTP server has the TLS capability, enabled and proper TLS certificates installed.

Business Intelligence

ID	Version	Type	Description
25.3.0	ENH	EAM-26609	Developed a new report named Asset Scheduled Services that is based on the EQ_PM_PROJECTIONS table, responsible for displaying the Asset Scheduled Services.
25.3.0	CORR	EAM-31195	Corrected an issue on the Work Order Details V2 report that prevented Work Order postings assigned to a Service Request task from being displayed when the main Service Request task was not populated.
25.2.0	ENH	EAM-26538	Developed a tool to replace report connections, which can be executed either from the Configurator or during the EAM setup. This enhancement prevents users from having to wait for the report connection to be replaced each time they open a new report for the first time.
25.1.0	ENH	EAM-28017	A new parameter has been added to the PM Compliance report. The "Days over the Due Date for the PM to be considered late" parameter increases or reduces the PM Due date and calculates the correct compliance (LATE / ON-TIME).
25.1.0	CORR	EAM-27387	Corrected an issue where the printed layout of some reports was cutting the page in half vertically.
25.0	ENH	EAM-27043	Created a new version of the Work Order Details report named Work Order Details v2. The new report has improved rendering speed, and the information has been updated to be more clear and concise.

ID	Version	Type	Description
25.0	ENH	EAM-27081	EAM now updates and saves new connection information to reports that use CommandTable as a data source. This change can prevent issues when customers create their own reports using CommandTables.

Capital Planning / State of Good Repair

Version	Type	EAM ID	Description
25.3.0	CORR	EAM-28992	Enhanced Capital Projects to make the Capital Project ID and External Identifier controls compatible with barcode entry to prevent non-barcode characters from being used in data. Enhanced the Capital Funding Sources screen to make the Capital Project ID and External Identifier controls compatible with barcode entry to prevent non-barcode characters from being used in data.

Data Services API

Version	Type	EAM ID	Description
25.3.0	ENH	EAM-27717	Added Class/Task WAC endpoint to the EAM API.
25.3.0	ENH	EAM-27718	Added Asset Individual PMs to the EAM API.
25.3.0	ENH	EAM-30469	The api/v1/validateuser endpoint was added to API. This endpoint takes a JSON object that contains user id and password and returns authentication status.
25.2.0	ENH	EAM-27713	Added new Equipment Assignment History endpoint to the API.
25.2.0	ENH	EAM-27794	A new DateTimeUpdated field has been added to the TaskAssignments endpoint in the API. This allows for determining when an assignment record was last updated.
25.1.0	ENH	EAM-25210	Data Services was updated to include shape id in an error message for incorrectly configured shapes. New message: "Shape ID: X. System.ArgumentException: points must form a closed linestring."
25.1.0	ENH	EAM-28020	Updated the Shape endpoint in the EAM API to support setting geometry data using PUT and POST requests.
25.1.0	CORR	EAM-25981	Corrected an issue where Data Service's Swagger pages would fail to work when used in TLS Offloaded environments.
25.0	ENH	EAM-26455	Work Order Tasks endpoints now include Task Sequence.

Version	Type	EAM ID	Description
25.0	ENH	EAM-27606	The following endpoints were updated or added to the API: Asset Model, Work Order Task Model, Class Task Model, Work Order Model, Employee Model, Task Assignment Model, and Service Request Model.
25.0	ENH	EAM-27703	Added new Assets/Warranties endpoints to the Asset Controller.
25.0	ENH	EAM-27704	Added Meter Reading - Assignments - Usage endpoints to the API.
25.0	ENH	EAM-27734	The API WorkOrder endpoint was updated to remove the unused EquipmentDescription property.

Enterprise Portal

Version	Type	EAM ID	Description
25.3.0	ENH	EAM-29770	A new tab called "Follow-up Work" has been added to the Tasks - Primary Information task screen to allow the definition of follow-up work for the specified task.
25.3.0	ENH	EAM-29771	A new field has been added to Asset Primary Information and Linear Asset screens to allow the specification of a "Related service request ID" for individual PM Services. This field is Read-Only. Upon close or rejection of a Service Request, any related PM Services will be deleted from their asset's list.
25.3.0	ENH	EAM-30436	A new setting has been added to the Equipment Class - Primary Information screen called "Maintain scheduled service projections." This setting is defaulted to checked. When unchecked, Assets with this class as their PM Class will no longer run or maintain projections from various events in EAM.
25.3.0	ENH	EAM-30806	New filter fields, "Equipment ID" and "Task ID," have been added to the Work Assignment Profiles screen in Enterprise Portal. Entering an Equipment ID will show Work Assignment Profile records that have the exact Equipment ID on the Assets table, or whose Asset category, Equipment type, or Resources class match that of the Asset. Note: Wildcard searches - such as "BL%", "%001", and "%-XRL%" - will only show Work Assignment Profile records that contain an Equipment ID on the Asset table that matches the filter. The Asset category, Equipment type, and Resources class fields will only be used for matching when a specific Equipment ID is used. Entering a Task ID will show Work Assignment Profile records that support ALL TASKS, ALL PM/INSP (when the Task is of type Inspection or PM Service), or have the exact Task ID on the Tasks table when only supporting SELECTED TASKS.

Version	Type	EAM ID	Description
25.2.0	ENH	EAM-25457	The options that were previously accessed by right clicking the product logo in Enterprise Portal are now available in the admin menu, making them easier to find. When UI Mode is enabled, a yellow-highlighted visibility icon appears in the header to indicate that it's active, and it stays hidden when the mode is off. A toast warning message also appears while UI Mode is on, letting users know that saving is disabled. Fields are disabled when any mode is active, except for Developer Labs and Jira, which remain interactive. A green check mark is shown before each label in the admin menu to indicate which modes are currently enabled. The check mark is placed before the label to make it easier for users to quickly see what's active.
25.2.0	ENH	EAM-27348	The Execute Analysis (2164) and Analysis Results (2178) screens have been removed and are no longer accessible via screen launcher.
25.0	ENH	EAM-26483	Removed six screens from the Screens Alphabetical Menu and Default Menu lists: Purchasing - Reordering, Part Orders, Quick Orders, Orders Lists, Execute Analysis, and Analysis Results, as well as the Replacement Analysis submenu on the Default Menu list. Added five screens to the Screens Alphabetical Menu and Default Menu lists as accessible but not modifiable: Screens, Windows, Control Types, Controls, Controls, and String Resources.

Equipment and Asset Management

Version	Type	EAM ID	Description
25.3.0	CORR	EAM-30144	Corrected an issue with the Asset Filter Summary page where the map's "Select asset on click" panel was too tall.
25.3.0	CORR	EAM-30652	Corrected an issue where the user was sometimes taken to the wrong work order after viewing the Equipment History page and clicking the Continue button.
25.2.1 25.1.1	ENH ENH	EAM-30758 EAM-30759	A new setting has been added to the Class - Primary Information screen called "Maintain scheduled service projections." This setting is defaulted to checked. When unchecked, Assets with this class as their PM Class will no longer run or maintain projections from various events in EAM.
25.2.1 25.1.1	ENH ENH	EAM-30761 EAM-30762	The performance of Equipment Scheduled Service projections has been improved. Database deadlocking around updates to projections has been resolved. Fixed an issue where projections could show outdated work order information. Now, the work order shown will be the work order with the <code>_earliest due date_</code> that has a matching task for the asset as it was designed.

Version	Type	EAM ID	Description
25.2.1 25.1.1	CORR CORR	EAM-30719 EAM-30720	Corrected an issue where the user was sometimes taken to the wrong work order after viewing the Equipment History page and clicking the Continue button.
25.2.0	ENH	EAM-20524	The Equipment Meter Update screen now shows the latest meter source value and requires the user to enter a new meter source value when a new meter reading is provided. Also corrected an issue in EAM Mobile where when the meter 2 value is entered, the meter 2 source value will be properly set.
25.2.0	CORR	EAM-28556	Corrected an issue where opening the Asset Viewer with the map previously selected and clicking "Clear all" would cause the dropdown list of filters to be emptied.
25.2.0	CORR	EAM-29203	The Asset Viewer dialog has been updated to show the correct marker description in the sections displaying segment, marker, and offset information.
25.0.1	ENH	EAM-30760	A new setting has been added to the Class - Primary Information screen called "Maintain scheduled service projections." This setting is defaulted to checked. When unchecked, Assets with this class as their PM Class will no longer run or maintain projections from various events in EAM.
25.0.1	ENH	EAM-30763	The performance of Equipment Scheduled Service projections has been improved. Database deadlocking around updates to projections has been resolved. Fixed an issue where projections could show outdated work order information. Now, the work order shown will be the work order with the <code>_earliest due date_</code> that has a matching task for the asset as it was designed.
25.0.1	CORR	EAM-30721	Corrected an issue where the user was sometimes taken to the wrong work order after viewing the Equipment History page and clicking the Continue button.
25.0	CORR	EAM-27357	Updated projection logic to include Scheduled Jobs when rerunning projections. Whenever Equipment Class data related to Scheduled Services is changed, Scheduled Jobs projections will now be rerun along with the Class PM, Individual PM, and Inspection projections.

Mapping and GIS

Version	Type	EAM ID	Description
25.2.0	ENH	EAM-29249	Updated the GIS integrations to support OAuth2.0 authentication in an ArcGIS Enterprise environment.

MAXQueue and Integrations

Version	Type	EAM ID	Description
25.3.0	ENH	EAM-27869	MAXQueue users are now able to have the Integration Viewer auto log the events based on the user's configuration file. This auto log feature is limited to 1 to 180 minutes.
25.2.0	ENH	EAM-27999	The default timer value in the MAXQueue Integration Designer has been updated to one minute and a warning has been added for timer values set below 15 seconds. Users can continue or cancel with a one-time popup per session.
25.2.0	ENH	EAM-29469	Corrected an issue with the MAXQueue Text File Reader adapter that prevented it from reading files from an SFTP server.
25.1.0	ENH	EAM-27264	There is now a configurable way to increase or decrease the sleep duration that occurs when a deadlock happens in a client's database during a MAXQueue data event. This can only be done by a developer upon the request of the client.
25.1.0	ENH	EAM-28275	Updated the Asset Attributes MAXQueue service to filter based on a configurable list of statuses rather than a hard coded list.
25.1.0	ENH	EAM-28398	Updated the Asset Attribute service by adding a setting that allows for Test Result Lines marked Not Performed to not be processed.
25.0	ENH	EAM-23976	In the Data Reader Adapter, the "Ignore Query Request if Cached Output Exists" option is now un-checked by default.
25.0	ENH	EAM-26973	Refactored deprecated jQuery methods to modern standards for enhanced security and compatibility.

Mobile

Version	Type	EAM ID	Description
25.3.0	ENH	EAM-25382	Functionality has been added to allow the configuration of fields displayed on Work Order Cards in EAM Mobile. Work Order fields may be added, removed, resized, and/or moved. This may be done for all Work Orders or may be configured differently based on Asset Category.
25.3.0	ENH	EAM-29053	EAM Mobile has been migrated from Xamarin to MAUI (Multi-platform APP UI) which has increased the minimum supported versions for Windows, Android, and iOS platforms. Minimum supported versions are as follows: – Android: Android 12 – iOS: iOS 15 – Windows: Windows 10 Build 26100

Version	Type	EAM ID	Description
25.3.0	ENH	EAM-29322	Service Requests are now automatically marked as “Found on Work Order” when created from work orders. Users are prompted if they want to assign a new Service Request to the work order it was found on if the asset is different than the one found on the work order.
25.3.0	ENH	EAM-29646	Service Requests are now automatically marked as “Found on WO” when created from work orders. Users are now prompted if they want to assign new service requests to the work order it was found on if the asset is different than the one found on the work order.
25.3.0	ENH	EAM-29697	New “Found On” section was added to Service Requests Details page in EAM Mobile.
25.3.0	ENH	EAM-29698	New associated PM Service field was added to the Service Request Details page in EAM Mobile.
25.3.0	ENH	EAM-29827	EAM Mobile will show a dialog which indicates which PM Services are going to be deleted from the asset upon work order FINISH.
25.3.0	ENH	EAM-29828	When closing a Work Order that requires follow-up, a modal follow-up dialog opens. Users can create Service Requests and Individual PMs from the dialog. Cancelling the dialog leaves the Work Order open. Follow-up dialog appears for WOs with follow-up required. When deploying an updated MAUI app build, users are instructed to perform a master-data sync (logout/login) so TaskModel.HasFollowUpWork and symptom mappings reflect backend configuration.
25.3.0	ENH	EAM-29863	Test Elements in the Test Results portal have been enhanced with a number of new display texts and description fields to allow more customization of test results.
25.3.0	ENH	EAM-30454	The Unit of Measure field was moved next to the Numeric Value fields on the Test Results page in EAM Mobile.
25.3.0	ENH	EAM-30615	Loading performance of long and grouped PM checklists has been improved significantly.
25.3.0	ENH	EAM-30700	EAM Mobile was improved with better file download user interface. Also, an issue was fixed that would cause mobile to display files that were removed from the server.
25.3.0	ENH	EAM-30716	The Follow-up Work dialog now supports assets whose PM Program Type is not INDIVIDUAL/BOTH. The dialog still appears when follow-up tasks exist. The PM Service section is hidden, and a warning message is shown but users can still create the Service Request.

Version	Type	EAM ID	Description
25.3.0	ENH	EAM-31401	EAM Mobile IOS was updated to support managed configuration to be pushed from MDM.
25.3.0	CORR	EAM-31152	Corrected an issue in EAM Mobile that prevented users from logging in with SSO when Security – Setup - Options “Max number of PIN retries for mobile users” setting was set to a number greater than 0.
25.2.0	ENH	EAM-29322	Service Requests are now automatically marked as “Found on Work Order” when created from work orders. Users are prompted if they want to assign a new Service Request to the work order it was found on if the asset is different than the one found on the work order.
25.1.0	ENH	EAM-26714	Support for Work Order Task Locations has been added to EAM Mobile.
25.1.0	ENH	EAM-28198	The Work Order Details page in EAM Mobile was updated to support the addition of Standard Jobs to Work Orders in the sequence defined on the Standard Jobs screen.
25.1.0	CORR	EAM-27931	Corrected an issue in EAM Mobile that resulted in all supported locations not displaying in the Locations choice list when posting parts.
25.0	ENH	EAM-26570	The Work Order Details page in EAM Mobile was updated to support reordering of tasks. Tasks can be reordered via drag/drop after users click the Lock button on the Tasks subsection. Saving is required for new order to be applied.
25.0	ENH	EAM-26571	Task choice lists in EAM Mobile have been updated to follow task sequence.

Network Restrictions

Version	Type	EAM ID	Description
25.3.0	ENH	EAM-29625	The Restriction Types screen has been updated to allow configuring the Test Type and Element ID that correspond to an Asset's Full Service Speed (FSS) in the reverse direction, which can be used by the Network Restriction module.
25.3.0	ENH	EAM-29626	The Restriction Implementation Types screen has been updated to allow configuring the Subsystem and Property to use for dialing a circuit in the reverse direction. If both normal and reverse direction of travel Subsystem and Properties are defined, the Circuit is considered “dual speed”.

Version	Type	EAM ID	Description
25.3.0	ENH	EAM-29723	Check box added to Clear and Create/Edit Restriction pages to allow the user to select between Normal and Reverse speed modes. Radio button group added to Create/Edit and Clear restriction pages to allow the user to switch between Normal and Reverse speed modes. The page background color is updated to light yellow when Reverse speed mode is activated.
25.3.0	ENH	EAM-29724	“Normal >” and “< Reverse” text has been added to the assets row of the circuits table to denote the current mode. While in reverse mode, the page and section title background color is yellow to also help differentiate between the two modes.
25.3.0	ENH	EAM-29738	The Line Diagram and Circuits Popin now support switching between normal and reverse speed views to reflect accurate speed values. All normal and reverse speeds are saved when dual speed mode is enabled. If dual speed mode is disabled, all circuits that support dual speeds have their reverse speeds set to the same as their normal speed. Some circuits only support normal speeds, which is determined by a combination Asset Category and Restriction Implementation, and should never have dialed reverse speeds.
25.3.0	ENH	EAM-29740	The Restriction screen has been enhanced to allow inputting speed in the reverse direction on Circuit implementation measures.
25.3.0	ENH	EAM-31148	The Network Restrictions module Settings page now shows the system’s configured unit of measure for linear units next to the module setting “Number of leading/trailing linear units to display on Line Diagram.”
25.3.0	ENH	EAM-31149	When viewing or editing a restriction that is in a Circuit implementation in the Network Restriction module, the linear range shown in the Linear Visualization diagram will automatically expand to show any partially overlapped circuits after the configured buffers (“Number of leading/trailing linear units to display on Line Diagram”) are included in the linear visualization range.
25.2.0	ENH	EAM-26921	User Group access rights have been added to the Restriction Implementation Type screen. When enabled, this will restrict what implementations a user may put a restriction into.
25.2.0	ENH	EAM-28602	The steps shown to the user when creating/editing a restriction in Network Restrictions portal may now be disabled/hidden via UI control rights for the individual step. This will prevent the user from editing or viewing the data on that tab if configured.
25.2.0	ENH	EAM-28605	The styling of the Line Diagram and related tables (Signs, Circuits, Clamps) in Network Restrictions portal has been updated to enhance their usability.
25.2.0	ENH	EAM-28607	The Circuits Table in Network Restrictions portal now shows the circuit’s Segment/Marker/Offset range in the table header. This provides support information to more easily understand the circuit’s position.

Version	Type	EAM ID	Description
25.2.0	ENH	EAM-28608	The Line Diagram and Circuits Table in Network Restrictions portal will now highlight the background white to indicate what part of the diagram/table is the restricted area and light gray to indicate what part of the diagram/table is the affected area.
25.2.0	ENH	EAM-28609	Background highlighting has been added to the Line diagram and Circuit Table section in Network Restrictions portal to clearly indicate the current restriction information.
25.2.0	ENH	EAM-28689	In Network Restrictions portal, references to “Current Speed” have been changed to “Circuit Speed”. Customers using Network Restrictions portal may need to reset their Circuits line title in the module’s settings.
25.2.0	ENH	EAM-28690	The following updates have been made to the Network Restrictions portal: Changing the circuit’s speed will no longer automatically create an implementation measure for the current restriction. This now has to be done as a separate manual action. Users must now click an unlock icon to alter the Circuit’s speeds. This has been added to make the changing of a Circuit’s speed a more intentional action. A Restriction’s implementation may be configured for a given circuit independently of changing the Circuit’s configured speed.
25.2.0	ENH	EAM-28844	A new header row has been added to the Circuits Table in Network Restrictions portal to show the lowest restricted speed found on a restriction for a given circuit. This allows the user to quickly compare the circuit’s currently dialed speed and what the most restricted speed overlapping it is.
25.2.0	ENH	EAM-28845	An icon has been added to the Circuits Table in Network Restrictions portal that can be used to view the Asset History Timeline for the Circuit asset. The dialog will be automatically filtered to attribute updates which show the circuit’s dialed speed changes over time when opened from this context.
25.2.0	ENH	EAM-28846	The Line Diagram and Circuits Table in Network Restrictions portal have been updated to highlight the active circuit when hovering over it in the diagram or changing the speed for it in the table.
25.2.0	ENH	EAM-29508	When Network Restrictions are put into a circuits implementation, the system will now automatically create implementation measures for every circuit asset that overlaps the restricted area.
25.0	ENH	EAM-27162	In the Network Restrictions module, the maximum speed that a rail car may travel on a track has been relabeled from Maximum Authorized Speed (MAS) to Full Service Speed (FSS).

Parts and Purchasing

Version	Type	EAM ID	Description
25.3.0	CORR	EAM-18458	Fixed an issue on Purchase Order Line-Item details page that resulted in no part suffix being selected from the drop-down list.
25.3.0	CORR	EAM-27862	Corrected an issue on the Post Commercial Parts dialog where the Taxable check box was not clearing when posting taxable commercial parts.
25.3.0	CORR	EAM-29581	Fixed an issue where the Parts Catalog was loading settings from the wrong portal when both the Parts Catalog Portal and MAXQueue Portal were on the same tab.
25.3.0	CORR	EAM-31063	Corrected an issue where errors that occurred during a parts transfer from a different screen, such as Replenishment Management, would not appear on the current screen and instead cause the screen to hang.
25.2.1 25.1.1	CORR CORR	EAM-30813 EAM-30814	Corrected an issue where the Quantity Available flag (Y/N) shown on the Parts Posting dialog would always indicate "N" even when part quantity was available. This flag is only shown when the portal option, "Display parts quantity on hand as," was set to "Available (yes/no)."
25.2.0	ENH	EAM-26921	User Group access rights have been added to the Restriction Implementation Type screen. When enabled, this will restrict what implementations a user may put a restriction into.
25.2.0	ENH	EAM-28602	The steps shown to the user when creating/editing a restriction in Network Restrictions portal may now be disabled/hidden via UI control rights for the individual step. This will prevent the user from editing or viewing the data on that tab if configured.
25.1.0	ENH	EAM-25508	Added Bin to the Standard Parts tab on Work Order Parts Posting screen.
25.1.0	CORR	EAM-27153	Corrected an issue where parts being transferred with the status SEND PARTS OUT were not correctly reprocessed on update if the "Automatically receive parts transferred to this location" option was enabled for the receiving location.
25.1.0	CORR	EAM-27210	When using the Return Issued Parts dialog to return an issued part on a Work Order while the "Default issue date to latest labor date posted for that task on the work order" setting is unchecked on the Parts - Setup - Option screen, the date of the return will default to the current date/time. Previously, this dialog would always default the return date to the issue date of the part.
25.1.0	CORR	EAM-27269	Corrected an issue where issuing a reusable part on an Internal Rebuild Work Order incorrectly required a Work Accomplished Code (WAC).

Version	Type	EAM ID	Description
25.0.1	CORR	EAM-30807	Corrected an issue where default values for Task ID and Stock Location were not preserved after staging a new line in the Work Order Postings Parts dialog. This resulted in data entry issues including required fields not validating they had been populated.
25.0.1	CORR	EAM-30812	Corrected an issue where the part's manufacturer and manufacturer part number were not displaying in the Work Order Postings - Parts dialog.
25.0.1	CORR	EAM-30815	Corrected an issue where the Quantity Available flag (Y/N) shown on the Parts Posting dialog would always indicate "N" even when part quantity was available. This flag is only shown when the portal option, "Display parts quantity on hand as," was set to "Available (yes/no)."

Service Requests

Version	Type	EAM ID	Description
25.3.0	ENH	EAM-24397	A new portal has been added to Web Modules called Service Request Center. This portal facilitates the entry of Service Requests into the system and will identify existing service requests already in the system that may be duplicates. This allows the user to update the existing Service Request instead of creating a duplicate.
25.3.0	ENH	EAM-24454	A new Service Request Detail page has been created to support new internal flows for Service Request creation. This allows users to create a Service Request without leaving the page and allows them to view similar Service Requests at the same time.
25.3.0	ENH	EAM-28727	The new Service Request Detail page that was originally created for the Service Request Center portal can now be accessed through the Technician and Work Management portals.
25.3.0	CORR	EAM-29798	Service Request attribute filters now properly display date input fields with functional calendar pickers for date/time attributes. Resolved issues with date picker positioning and validation errors for numeric days fields.
25.3.0	CORR	EAM-30162	The Service Request List gadget has been updated to display separate columns for Symptom and Task, fixing an issue where neither Symptoms nor Tasks were showing.
25.3.0	CORR	EAM-30557	An issue where assigning Service Requests to Work Orders would not respect the Location option "Default work order priority to highest ranked priority on assigned service requests" has been corrected.
25.2.1	CORR	EAM-30793	The Service Request List gadget has been updated to display separate columns for Symptom and Task, fixing an issue where neither Symptoms nor Tasks were showing.

Version	Type	EAM ID	Description
25.2.1 25.1.1.1	CORR	EAM-30756 EAM-30757	An issue where assigning Service Requests to Work Orders would not respect the Location option "Default work order priority to highest ranked priority on assigned service requests" has been corrected.
25.2.0	ENH	EAM-28861	Added a new checkbox, "Is primary photo," to the Service Request/Defects screen to indicate which file is the primary photo for the Service Request.
25.1.0	CORR	EAM-27114	Corrected a race condition on the Service Request Detail where opening the Symptom Chooser shortly after the page loaded was failing to show symptoms that supported the current asset's asset category.
25.0	ENH	EAM-27282	Added Linear Position information for SR, Assigned WO, Found on WO, and Postings to the Service Request Details report.
25.0	CORR	EAM-27039	The Work Order Number Selection window on the Service Request Details page has been updated to retrieve only Work Order numbers with the Asset ID equal to the one selected on the Service Request if the option "Allow service request found work order equipment to be different then current equipment" is disabled.
25.0	CORR	EAM-27040	Services requests that have been created for the same asset but at a different location are now displayed and used when a Work Order is created.

Shop Activity - General

Version	Type	EAM ID	Description
25.3.0	ENH	EAM-29862	Updated the Test Results Detail dialog to display custom field descriptions for test elements, providing better context and guidance to users when entering test result details.
25.3.0	ENH	EAM-30739	The Test Results section on the Work Order Details page has been updated to allow direct access to the individual test results. The Work Order Test Results dialog now hides the "New Test" section when opened for a CLOSED work order.
25.3.0	CORR	EAM-29036	Fixed an issue in Work Management portal where a processing dialog was not displayed between saving a test result detail and reloading the Test Result page, allowing users to interact with the page when it should have been blocked.
25.3.0	CORR	EAM-30740	Corrected an issue where Test Results were not able to be viewed on closed work orders on the Work Order Details page.

Version	Type	EAM ID	Description
25.3.0	CORR	EAM-30889	Corrected an issue where the Technician Portal and Work Management Portal settings for what user groups are allowed to request or post parts and perform commercial actions were not working.
25.2.1	CORR	EAM-30900	Corrected an issue where the Technician Portal and Work Management Portal settings for what user groups are allowed to request or post parts and perform commercial actions were not working.
25.1.1	CORR	EAM-30901	
25.2.0	ENH	EAM-28748	"New fields "Default start day", "Default end day", "Default start month", and "Default end month" have been added to the Calendars screen on the Generate tab. These allow the user to specify default dates for automatic calendar generation. If the Defaults are not filled in by the user, January 1 will be used for the start day and month, and December 31 will be used for the end day and month. February 29 may not be used as it is not consistent across years. For manual calendar generation - when the option "Compute calendar for" is selected and a year is entered - these defaults will be used to generate the calendar for the specified year. Users may override these defaults for manual calendar generation by entering an "Override Start date" and "Override End date".
25.2.0	CORR	EAM-29020	A validation has been added that prevents the deletion of a Test Result if it linked to a Task on a Work Order. Test Results that are referenced on a Work Order without being linked to a task may still be deleted.
25.1.0	ENH	EAM-26461	A new dialog has been added to EAM to present a summary of postings and actions taken for a given task on a work order. This dialog is accessed via a magnifying glass icon in tables that show work order tasks on Work Order Detail and Technician Portal pages.
25.1.0	ENH	EAM-26711	The Shop Activity setting "Include tasks assigned to other Work Order locations in Work Order management list" has been removed. The Work Management portal will now treat all lists or counts of Work Orders across most pages and gadgets as if this setting was enabled. The one exception will be the Shop Calendar, which will continue to only show Work orders at the current location (by responsible location).
25.0	ENH	EAM-26484	Removed the "Part Actions to be handled through external system URL" setting from Shop Activity module settings. All references to this setting have been removed across various sections of the portal.

Storeroom Management

Version	Type	EAM ID	Description
25.1.0	CORR	EAM-27796	An issue has been corrected where opening a part request in the Storekeeper portal would automatically select a Bin ID but not save that Bin ID when the request was saved. Note that the behavior of defaulting Bin IDs when opening the Details page for a Part request has been removed – if the Bin ID is set on the Request, this value will be selected.

Technician

Version	Type	EAM ID	Description
25.3.0	CORR	EAM-29913	Corrected an issue where users without Employee ID records experienced NullReferenceException crashes when accessing the Technician Portal due to direct access of UserBO.Employee.SupportedLocations without null checking.
25.3.0	CORR	EAM-30187	Corrected an issue on the Post Work Order Parts page in the Technician portal where the Issue Date field only displayed the date picker instead of the date and time.
25.1.0	ENH	EAM-26552	The display of Tasks and Service Requests has been updated in Technician Portal to present separate tables of tasks and service requests. Technicians may now change the order of tasks on the work order.
25.1.0	ENH	EAM-28413	Technician portal will now display work orders at other locations when the current user is assigned to it and they support one of the locations on its tasks.

Time Management

Version	Type	EAM ID	Description
25.1.0	ENH	EAM-27445	Time codes now have the option to “use employee overtime rate and ignore rate multiplier.” This replaces the legacy OT time code functionality, meaning that when determining the labor rate this option will be checked instead of the time code OT. As part of the conversion, instances of the legacy OT time code will be automatically updated to use the new option and change the multiplier rate to 1.0.

Warranty and Reimbursement

Version	Type	EAM ID	Description
25.3.0	ENH	EAM-29288	The Warranty Supervisor Portal (and other warranty portals) were missing the ability to filter by 'Core' claim types. Users could not view or filter CORE claims in the web interface, even though these claims were visible in the desktop EP Reimbursement Claim screens and supported by the underlying system. This is now fixed and available in the dropdown to select and the claims are visible on the page to manage claims. Additionally, a new option has been added to all three Warranty Portals' settings: "Include core claims by default". Enabling this will show all warranty types (core, equipment, and part) on the default filter. Disabling will only show equipment and part claims, unless core claims are specifically filtered for. This option is disabled by default.
25.1.0	ENH	EAM-25405	The Warranty Start control has been placed at the top of the Warranty tab of the Vendor/Part Information screen. Originally it was on the top right of the Basic Info tab.

Work Management

Version	Type	EAM ID	Description
25.3.0	ENH	EAM-17474	The "Calendars already generated for years" table on the Calendars screen has been updated to display the date and time the calendars were generated.
25.3.0	ENH	EAM-28126	Previously for planning work orders, an Open button was displayed and clicking on the button moved the work order to pending status which confused users. Now, a Move to Pending button is shown along with a success toast once moved to pending.
25.3.0	ENH	EAM-28414	Updated asset search functionality to be a combo-box which allows a user to enter the first couple of letters for their query and a matching asset ID will show in the drop-down box.
25.3.0	ENH	EAM-29146	The File section button in Work Order Details has been enhanced for improved user clarity. The button now displays as "Add / Manage".
25.3.0	ENH	EAM-29198	A new "Work Order History Timeline" feature has been added to the Work Order Details page in Web Modules. This will allow the user to view historical events related to the work order such as when the work order status was changed, when Service Requests were assigned/unassigned, and when a temporary repair was performed (either on the current work order or on the work order that caused the current one).

Version	Type	EAM ID	Description
25.3.0	ENH	EAM-30735	The "PASS" column in the Work Order PM Checklist report has been updated with two key changes. First, the logic for displaying the check icon has been corrected to use the Employee Number field instead of the Completion Status field, providing a more accurate representation of completed tasks by checking if an employee number is assigned. Second, the column has been renamed from "PASS" to "COMPLETED" for improved clarity and better alignment with user expectations and terminology.
25.3.0	CORR	EAM-29887	Corrected an issue on the Work Order Details page where all employees assigned to a task were being shown as jobbed-on when at least one of them was jobbed-on.
25.3.0	CORR	EAM-30199	Fixed the link for a finished Work Order to correctly redirect to the Work Order Details page.
25.3.0	CORR	EAM-30505	Corrected a defect where inspection points on Linear Work Orders would cause the Work Order Detail page to show no Tasks in the Tasks table.
25.3.0	CORR	EAM-30645	Corrected an issue where accessing the Current and Pending Work page for an asset with many work orders would cause the page to crash and the user to be signed out.
25.3.0	CORR	EAM-30885	Corrected an issue where using a Schedule on an Equipment Cycle that had no Discontinued Date would result in the user receiving an error when attempting to update that Schedule's Effective Date.
25.3.0	CORR	EAM-30906	Updated the function that determines the default Parts Location. Previously, it used the default Parts Location from the Work Order location. It now uses the Parts Location from the _Responsible_ Work Order Location when available. If no _Responsible_ Work Order Location is set, it falls back to the Work Order location.
25.3.0	CORR	EAM-30930	Priority Selection choice list has been updated for creating/editing work orders and service requests so that the Priority Rank column is sorted numerically instead of alphabetically.
25.3.0	CORR	EAM-31027	Added a Comments column to the Labor tables in the Work Order Details and Work Order Task Info dialogs.
25.3.0	CORR	EAM-31363	Corrected an issue where clicking the Work Order ID hyperlink at the top of the Work Order Assignments page would cause the page to crash.
25.3.0	CORR	EAM-31477	Corrected an issue where adding repair tasks to PM Multi-unit work orders would show an error despite the options enabling this being checked.

Version	Type	EAM ID	Description
25.2.1	CORR	EAM-30712	Corrected a defect where inspection points on Linear Work Orders would cause the Work Order Detail page to show no Tasks in the Tasks table.
25.2.1 25.1.1	CORR CORR	EAM-30837 EAM-30839	Fixed the link for a finished Work Order to correctly redirect to the Work Order Details page.
25.2.1 25.1.1	CORR CORR	EAM-30776 EAM-30777	Corrected an issue where accessing the Current and Pending Work page for an asset with many work orders would cause the page to crash and the user to be signed out.
25.1.1	CORR	EAM-30797	Assets with a lifecycle status code that is not active will no longer be included in Scheduled Service projection lists in the Work Management portal.
25.2.0	ENH	EAM-28985	A Reorder Tasks button has been added to Multi Asset Work Order Tasks in the Technician Portal on the Current Job tab.
25.2.0	ENH	EAM-28986	Task choice lists within Multi-Asset Work Orders have been updated to automatically sort tasks based on their defined task sequence.
25.2.0	CORR	EAM-28366	Corrected an issue where the "Not Performed" label in the Work Order Test Result Detail dialog was not hidden when the associated checkbox was hidden.
25.2.0	CORR	EAM-29098	"Corrected an issue on the PM Checklist page where the "Failed Item" section was being displayed even when no items had failed.
25.2.0	CORR	EAM-29328	Assets with a lifecycle status code that is not active will no longer be included in Scheduled Service projection lists in the Work Management portal.
25.1.0	ENH	EAM-26640	The new Work Order Detail page has been updated to show real time labor. It has been merged into the assignments section where a wrench icon will display next to the user currently "jobbed on."
25.1.0	ENH	EAM-26655	Updated the new Work Order Details page to support stages and filter tasks based on the stages. This is the same functionality on the Work Order Main page.
25.1.0	ENH	EAM-26708	A new field, "Default location ID," has been added to the Task - Primary Information screen on the Locations tab. This field is optional, but when filled must be a supported location for the task and a work order location. The value in this field is used as the Task Location ID when this task is added to a work order whether manually or via a workflow like a multi-asset work order that generates work orders. If a work management classification exists that matches the task being used, the location from that classification will take precedence over this default.

Version	Type	EAM ID	Description
25.1.0	ENH	EAM-27991	The new Work Order Details page shows the PM Checklist as a button when only one checklist item is available and shows a dropdown list when more than one checklist item is available. Previously this was always a dropdown list.
25.1.0	CORR	EAM-27443	Reversing a labor posting now uses a labor rate based on the average of postings to that Work Order that matches the specific Time Code, Employee ID, and Task ID. Previously, only Employee ID and Task ID were taken into account, which could cause the wrong rates to be used on the reversal.
25.1.0	CORR	EAM-27920	The Work Order Create page has been updated to address the race condition issue. The page now waits for the {{waitcount}} document variable to return to 0, indicating that all pending screen actions have completed. Once this condition is met, the click action on {{btnRedirect}} is called to ensure proper redirection.
25.0.1	CORR	EAM-30778	Corrected an issue where accessing the Current and Pending Work page for an asset with many work orders would cause the page to crash and the user to be signed out.
25.0.1	CORR	EAM-30798	Assets with a lifecycle status code that is not active will no longer be included in Scheduled Service projection lists in the Work Management portal.
25.0.1	CORR	EAM-30840	Corrected the link for a finished Work Order to correctly redirect to the Work Order Details page.
25.0	ENH	EAM-26179	The following screens have been updated to allow the entry of task sequence value on Asks added to a work order: Work Order Center, Linear Work Orders, Internal Rebuilds, and Work Order Planning. This value defaults to the next highest value for a work order when a new task is entered but can be edited. It is required and must be greater than 0. The following screens have been updated to allow the specification of task sequence for tasks that will be added to work orders: Standard Jobs and Multi-Asset Work Order. This value defaults to the next highest value for the record when a new task is entered but can be edited. It is required and must be greater than 0. When a standard job is added to a work order, the task sequences on the tasks will be generated from the task sequences specified on the standard job and the highest current task sequence on the work order. If gaps are specified in the task sequences on the standard job, these will be preserved in the final task sequence values that appear for those tasks on the work order. This is also the case when a standard job is added to a multi-asset work order. When a work order is generated from a multi-asset work order, the task sequences on the tasks will be generated from the task sequences specified on the multi-asset work order. On all 6 screens outlined above, tables of tasks will be sorted by their task sequence values.

Version	Type	EAM ID	Description
25.0	ENH	EAM-26488	The Work Order Details web page has been rebuilt from the ground up to improve performance, responsiveness, and ease of use. This page will now display on phone form factors. All the same features and functionality still exist. The other Work Order Main page will be removed in a future version to reduce user confusion over which page to use. The following information details some of the features and enhancements of the new Work Order Details page. 1. The Table of Contents section on the left side has been restyled for improved readability. The Work Order Details page now supports fading table of contents sections and presenting counts based on the content inside of that section. This helps to identify what sections on the page have data for the user to look at without having to scroll through every section to find out. 2. The Work Order Details page now displays the Work Order Title more prominently. This is to support identifying the purpose of the work order at-a-glance. 3. The action buttons in the top-right corner on the Work Order Details page have been moved into their respective sections on the page. This may require user training to teach users the new location of these buttons. 4. PM Checklists are now accessed on the Work Order Details page via a dropdown on the Tasks section titled "Checklists". The icons next to the button dropdown show the combined state of all the checklists on the work order. This supports knowing if checklist work still needs to be done at-a-glance. Each checklist listed in the dropdown also presents its own icon to inform the user of its state. 5. Some of the sections on the Work Order Details page have been reorganized to present relevant information higher on the page. 6. The Work Order Details page no longer groups Service Requests, Tasks, and Labor/Parts/Commercial Postings in the same section. These have been split out into their own sections to support Task Reordering. 7. Removed the following settings from the Work Order Details page: a. The Location Profile setting "Show Assignment Contacts on Work Order Postings" has been removed. The PM Checklist report button is no longer available. If access to the PM Checklist report is desired, open the Checklist page for that specific task.
25.0	ENH	EAM-26639	The Location Profile setting "Show Assignment Contacts on Work Order Postings" has been removed from the Work Order Details page.

Version	Type	EAM ID	Description
25.0	ENH	EAM-26643	The PM Checklist report button is no longer available on the Work Order Details page. If access to the PM Checklist report for a specific task is desired, open the Checklist page for that specific task.
25.0	ENH	EAM-26653	Added the new filter "Do not load Service Requests/Defects Tab data" to the Work Order Center screen. When this filter is checked, Service Requests on the Service Requests/Defects Tab will not be listed when viewing, editing, or creating a Work Order. When this option is unchecked, Service Requests will be listed.
25.0	ENH	EAM-26943	A new option has been added to the Scheduled Services page to use the asset's default PM/repair location for generating work orders instead of explicitly specifying a location from where they will be created.
25.0	ENH	EAM-27453	The accuracy of meter-based projection due dates has been improved for due dates that were projected to be in the past. In these cases, EAM uses the meter readings recorded for the asset to find the one which first surpassed the due-at-meter value. As always, accurate and regular meter updates will improve the accuracy of scheduled service projections by meter value.